

ATTACHMENT 21



**Department of
Civil Service**

**Additional User Fees Form - RFP entitled:
“New York State Health Insurance
Program Decision Support System”**

Offeror Name: _____

Incremental User Fees (per user / per month cost)

Range of Users	Level 1	Level 2	Level 3
0 - 5	N/A	N/A	N/A
6 - 10	N/A	N/A	
11 - 15	N/A	N/A	
16 -20	N/A		
21 - 30	N/A		
31 - 50			
51 - 75			
76+			

Level 1: 30 users are included in base price

Level 2: 15 users are included in base price

Level 3: 5 users are included in base price

During the term of the Contract, the Department may, in its sole discretion add, change or delete or deactivate Users in one or more levels. Deleted/Deactivated Users may be replaced with new Users at no additional charge to the Department, assuming that during the Operations phase of the Contract the total number of Users is not greater than the assumed number of Users for the given level. If, during the Operations phase of the Contract, the number of active Users in a given level is less than the assumed number for that level, no reduction in the DSS Ongoing Operations Fee will be due the Department. During the Operations phase of the Contract, if during a given month, the number of active Users in a given level is greater than the assumed number of Users for that level, the Offeror may, but is not required to, propose a per user per month Incremental User Fee to be charged to the Department for each User beyond the assumed number of Users. Incremental User Fees charged, if any, will be added to the Contractor’s DSS Ongoing Operations. For example, if the number of Level 1 Users in month 14 of the Contract term is 30, then no Level 1 Incremental User Fee would be due the Contractor. If the number of Level 1 Users in month 15 is 32, then, for that month, in addition to its DSS Ongoing Operations Fee, the Contractor would be due two (2) times its proposed Level 1 per user per month fee.

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Additional user fees proposed by the Offeror must be valid for the entire term of the contract. An Offeror may not propose different amounts for each year of the contract. The Department will not accept modifications to this exhibit.

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